

# NORTON CASHBACK PROMOTION

## Terms & Conditions

**Promotion runs: from 15<sup>th</sup> August 2023 to 15<sup>th</sup> October 2023 included**

**Claim submission closes: 31<sup>st</sup> October 2023 included**

The Norton Cashback Promotion (“**Promotion**”) is operated by NortonLifeLock Ireland Limited, Ballycoolin Business Park, Blanchardstown, Dublin 15, Ireland (“**Promoter**”), for customers who purchase in a participating retail store one of the Norton plans listed below, and who meet certain additional eligibility requirements as set out below (“**Eligible Participant**”).

By participating, Eligible Participant hereby acknowledges to have read and agrees to be bound by these Terms and Conditions.

### 1. ELIGIBILITY.

- a) To be eligible for the Promotion and to claim the Cashback, the Eligible Participant must meet the following cumulative criteria:
  - i. Be at least eighteen (18) years old;
  - ii. Be a resident of Luxembourg;
  - iii. Purchase a Norton plan eligible to this Promotion, the list of which is set out below in section 2 (a) (“**Eligible Subscription**”) during the promotional period; and
  - iv. Register a valid claim before the claim submission closes by following the process set out in section 3 below, and accept these Terms and Conditions.
- b) Employees of the Promoter and their immediate families, resellers, agencies, including their staff, or anyone associated with the administration of this Promotion are ineligible to take part.
- c) The Promoter reserves the right to: (i) verify the validity of the claims (including a participant’s identity and place of residency); and (ii) reject any claim submitted using incomplete or fraudulent information (including but not limited to, incomplete or false names and disposable email addresses), or that is not in accordance with these Terms and Conditions.

### 2. PROMOTION.

- a) The Promotion consists of a cashback valid only for the purchase of an Eligible Subscription from any Luxembourgish participating retail store (physical or online) (“**Cashback**”). Eligible Subscriptions and their corresponding cashback amounts are as follows:
  - **€10.00** for **Norton 360 for Gamers (3 device, 1-year, full version)**
  - **€10.00** for **Norton 360 Deluxe (5 devices, 1-year, full version)**
- b) Eligible Subscriptions must be purchased between **15<sup>th</sup> August 2023** and **15<sup>th</sup> October 2023** included.

- c) The Promotion is not valid with Free Trial, Not-For-Resale, academic or upgrade purchases, site licences, purchases from a third-party (e.g., from a retail store), or OEM versions pre-installed on a newly purchased PC or laptop. The Promotion is not valid with any other rebate or bonus offer(s).
- d) The Promotion is not valid in addition to a full refund under the Promoter's 60-day Money Back guarantee. If the Cashback has been claimed prior to receiving a full refund, the refund will be the full price less the value of the Cashback. If the full refund has been requested prior to claiming the Cashback, the Cashback will not be provided.
- e) The limit is of one (1) claim per valid Eligible Subscription purchased, up to a maximum of one (1) claim per Eligible Participant, and three (3) claims per household. Eligible Participants must retain their original purchase receipt(s) for all claims as proof of purchase. Failure to produce the proof of purchase for the claim when requested may result in invalidation of the Eligible Participant's claim and forfeiture of any right to the Promotion.
- f) The Eligible Participant must register for the Promotion with the Promoter (as described in section 3 below) to enable validation of their claim.
- g) The Promotion is only claimable via Promoter's online registration portal. No postal claim option is available. Multiple claims cannot be made for a single Eligible Subscription. The Promotion is not transferable or exchangeable.

### 3. REGISTRATION.

- a) To participate in the Promotion and enable the validation of their claim, Eligible Participant must follow these two steps:
  - i) First **download and install** their **Eligible Subscription after 15<sup>th</sup> August 2023 6:30 CET and before 15<sup>th</sup> October 2023 23:59 CET;**  
AND
  - ii) Then **visit the Norton Cashback Portal** at <https://www.norton-promotions.com/cashback> and follow the instructions **to register their claim** on the Norton Online Redemption Centre, **using the same email address as for the download and installation** of their Eligible Subscription ("**Registration**"). Registration will be accepted **until 31<sup>st</sup> October 2023 23:59 CET.**
- b) Eligible Participants will be notified by e-mail if their claim is successful after registering.

### 4. CASHBACK REDEMPTION.

- a) Every valid claim will receive the Cashback according to section 2 (a) above, in the form of a wire transfer. When registering for the Promotion, the Eligible Participant will be asked to enter their bank account details, and the terms of Promoter's Global Privacy Statement will apply. Eligible Participant should allow 4 up to 6 weeks from receipt of their claim by the Promoter for delivery of their Cashback by wire transfer. If the bank account details, or other required information, are incorrect or incomplete, the Promoter will not be able to pay the Cashback.
- b) For any question regarding receipt or redemption of the Cashback, Eligible Participants should contact the Promotion Help Desk Support at: [support.norton.com](https://support.norton.com).

### 5. GENERAL.

- a) The Promotion is governed by these Terms and Conditions. These Terms and Conditions, and the relationship established hereunder, shall be interpreted and construed in accordance with the law of Luxembourg.
- b) Any cost associated with accessing the promotional website is your responsibility and is dependent on the Internet service provider used. The use of any automated software or any other mechanical or electronic means that allows to automatically claim repeatedly is prohibited and will render all entries submitted invalid.
- c) The Promoter collects personal information in order to conduct the Promotion. Any personal information collected by the Promoter will only be used for administration of the Promotion, and in accordance with the Promoter's Global Privacy Statement. If you do not agree to provide the information requested for the purpose mentioned above, you may not participate in the Promotion. More information about processing of participants' personal data, including information about participants' rights, is available in [Promoter's Global Privacy Statement](#).
- d) If this Promotion is interfered with in any way in breach of these Terms and Conditions or is not capable of being conducted as reasonably anticipated for any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, to the fullest extent permitted by law (a) to disqualify any participant; or (b) to modify, suspend, terminate, or cancel the Promotion, as appropriate. The Promoter also reserves the right to update or end this Promotion at any time, but this won't affect any existing valid claim.
- e) If the Promoter fails to provide the Promotion (or perform any other obligation) as set out in these Terms and Conditions or as required by the law, the Promoter is responsible for loss or damage you suffer that is a foreseeable result of Promoter's failure or negligence. Loss or damage is foreseeable if you and the Promoter were both aware at the time of entering into these Terms and Conditions that the losses or damages would be a likely result of the Promoter failing to perform its obligations. The Promoter is not responsible for:
  - losses or damages that are not foreseeable, beyond Promoter's control and which Promoter cannot avoid through appropriate actions;
  - losses or damages that are not caused by breach of Promoter's obligations set in these Terms and Conditions or at law;
  - losses or damages that are caused by your breach of these Terms and Conditions; or
  - economic or intangible losses resulting from the performance of these Terms and Conditions.Nothing in these Terms and Conditions limits or excludes Promoter's liability for: (a) death or personal injury caused by Promoter's negligence; (b) fraud or fraudulent misrepresentation; (c) willful misconduct or gross negligence; or (d) any matter in respect of which it would be unlawful for the Promoter to limit or exclude its liability.
- f) If a court of competent jurisdiction decides that any part of these Terms and Conditions is invalid or unenforceable, the rest of the Terms and Conditions shall still apply and remain fully enforceable.

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